



New Mexico Aging and Long-Term Services Department

New MexiCare Program

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# New MexiCare Background

- Provide better support to the residents of New Mexico.
- Provide support to caregivers.
- Provide services that best meet the needs of New Mexicans.
- Provide services to New Mexicans living in rural communities.
- Provide technical assistance and support about services and eligibility.

# Purpose

- To provide financial assistance up to \$1,400 per month to eligible participants and caregivers who are assisting friends or family members with daily activities due to physical or cognitive limitations.
- To allow older adults to thrive in their homes and communities and reduce nursing home placements and emergency department visits.

# New MexiCare Program Overview

# Eligibility Requirements

- Applicant must be age 60+
- Must live in the coverage area (All counties with the exception of Bernalillo and Dona Ana)
- Must have cognitive or physical limitations requiring assistance with two or more activities of daily living (ADL's): bathing, feeding, dressing, toileting, and transferring
- Is not receiving Medicaid Home and Community-Based Services
- Gross Income Level (Will be adjusted annually)
  - Up to \$3,387/month for an individual
  - Up to \$6,774/month for a couple
- Resource Level (savings, checking accounts)
  - Up to \$20,322 for an individual
  - Up to \$40,644 for a couple

# Services & Goods

# Personal Care/Home Care Services

- Provided to assist the participant with completing tasks the participant would normally do for themselves if they did not have limitations.
- **ACTIVITIES** include but are not limited to:
  - Light-duty housecleaning
  - Simple household repairs or yard maintenance
  - Assistance with meal planning and preparation
  - Sanitation
  - General household management

# Goods and Services

- Adult Daycare (Agency Based)
- Respite (Individual)
- Transportation
- Home, Health & Safety Monitoring (e.g., purchase or installation of equipment that are necessary to ensure health and safety)
- Prescription co-pays or deductibles not covered by insurance plan or Medicare



# Steps to Access New MexiCare

# Overview of 5-Step Process

- 1 Complete application online or via phone at 1-866-654-3219 and select Option #4

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- 2 Gather required information:
  - a. 3 months of financial statements (checking and savings)
  - b. Participant and Caregiver identification and copy of social security card
  - c. Caregiver copy of driver's license, vehicle registration and insurance, if requesting transportation services

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- 3 ALTSD completes home visit with participant and caregiver

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- 4 Caregiver completes criminal background check

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- 5 Caregiver completes 6 hours of online training per year

# New MexiCare Payment Process

- ALTSD partnered with ARIS Solutions a financial management service vendor, who will serve in the role of fiscal agent to assist participants and caregivers.
- To process payments, participants and caregivers must complete onboarding packets to process payroll.
- Payments are made bi-weekly
  - Participating participants and caregivers must complete timesheets
  - Participating caregivers will receive payments via direct deposit or paper check depending on your financial information on record with ARIS
- The service period is for one calendar year

# Technical Assistance & Support

# Technical Assistance and Support

- For more information regarding New MexiCare please contact:
  - 1-866-654-3219 Option #4
  - Email: [newmexicare@altsd.nm.gov](mailto:newmexicare@altsd.nm.gov)
- To submit an application:
  - 1-866-654-3219 Option #4
  - To submit an application online: [newmexicare.org](http://newmexicare.org)

THANKYOU!